



safe, secure and affordable housing

Proof of identification

Proof of identification documents are used to confirm your identity and details such as name, date of birth, address and citizenship. Housing Services will ask you to provide proof of identity documents at times, such as when you apply to become a public housing tenant or for bond assistance.

ID cards

Larrakia

Larrakia Nation provides ID cards to Indigenous people living in Darwin or visiting from remote and interstate areas. For more information, contact Larrakia Nation Information and Referral Office on 08 8945 5211, email iro.coordinator@larrakia.com.au or visit their office on 50 Bradshaw Tce, Casuarina.

North Australian Aboriginal Justice Agency (NAAJA)

For more information on applying for an ID card call:

- Darwin Toll Free: 1800 898 251
- Katherine Toll Free: 1800 897 728

Tangentyere Council (Alice Springs)

For more information on applying for an ID card call 8951 4222.

Acceptable proof of identity documents

View back page for a list of acceptable documents to use as proof of identity.

What to do if you cannot provide proof of identity documents

Applications for public housing services cannot be processed without adequate proof of identity.

If your proof of identification documents are in another language, Housing Services may be able to have them translated.

If you need help, or are unable to provide the documents requested, please contact Housing Services staff for assistance.

Further information

For further information please contact your local housing office.

Για βοήθεια στη γλώσσα σας τηλεφωνήστε στις Υπηρεσίες Στέγασης (Housing Services) στο 1300 301 167.

"Đề được sự giúp đỡ về ngôn ngữ, xin gọi Dịch vụ Gia Cư (Housing Services) qua số 1300 301 167"

للمساعدة اللغوية يرجى الاتصال بخدمات الإسكان على الرقم 1300 301 167

Untuk bantuan bahasa hubungi Dinas Perumahan (Housing Services) di nomor telp 1300 301 167

សម្រាប់ជំនួយភាសា សូមទូរស័ព្ទទៅសេវាលំនៅឋានតាមរយៈលេខ៖ 1300 301 167

အင်္ဂလိပ်စကားနားလည်ဖို့အကူအညီအတွက် အိမ်ယာဝန်ဆောင်မှုများဌာန ၁၃၀၀ ၃၀၀ ၁၆၇ ကို ခေါ်ပါ။

若需語言協助請撥1300 301 167 与房屋服務聯絡

Para a assistência da língua ligue para os Serviços de Habitação no 1300 301 167.

Wegen Hilfe in deutscher Sprache wenden Sie sich bitte an den Wohnungsdienst, Telefonnummer 1300 301 167.

For language assistance please call Housing Services on 1300 301 167.

Acceptable proof of identity documents

Document	Description
Australian Birth Certificate	Original Australian Birth Certificate, extract or birth card in your name/former name
Australian passport (current)	Australian passport in your name/former name. Expired passports are not acceptable
Citizenship Certificate	Australian citizenship certificate in your name/former name
Document of Identity (DFAT)	Document of Identity issued in your name/former name by the Department of Foreign Affairs and Trade to Australian citizens
Certificate of Identity	Certificate of Identity issued by the Department of Immigration and Citizenship to refugees and non-Australian citizens for entry to Australia
Australian Driver Licence - Motor Vehicle	Current Territory issued driver licence, learner's permit or provisional licence showing signature and/or photo
Overseas Passport	Current overseas passport with valid resident visa
Student ID card	Current student ID card issued in your name with signature and/or photo (school/TAFE/university/Registered Training Organisation)
Medicare card	Current Medicare card showing your name
Proof of Age card	Current proof of age or photo identity card issued by a government agency in your name with photo and/or signature
Pension card	Current Pension card showing your name
Centrelink Income Statement	Current Centrelink Income Statement (no less than two weeks old) may be accepted as proof of identity for some public housing services
Marriage Certificate	Original Australian Marriage Certificate
Larrakia ID cards	Current Larrakia ID card showing signature and/or photo
NAAJA ID Card	A current NAAJA Card showing signature and/or photo
Tangentyere Council ID Card	A current Tangentyere Council Card showing signature and/or photo

Housing Services contacts

Casuarina - Ethos House, 270 Trower Rd	p: 08 8922 5526
Darwin - Construction House, Cnr Mitchell and Briggs Sts	p: 08 8999 8814
Palmerston - Highway House, Cnr Broadland St and Palmerston Cct	p: 08 8999 4767
Alice Springs - Cnr Leichhardt and Gregory Tce	p: 08 8951 5344
Tennant Creek - Government Building, Peko Rd	p: 08 8962 4497
Katherine - NT Government Centre, First St	p: 08 8973 8536
Nhulunbuy - Shop 2 Arnhem House, Endeavour Square	p: 08 8987 0533
Client Relations Officer	p: 1300 301 167 or 08 8999 8853